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HealthStream Expands Its CAHPS Offering with Physician Quality Reporting System (PQRS) Survey

NASHVILLE, Tenn.--(BUSINESS WIRE)-- HealthStream (NASDAQ: HSTM), a leading provider of workforce, patient experience, and provider solutions for the healthcare industry, expanded its suite of CAHPS offerings by launching its Physician Quality Reporting System Consumer Assessment of Healthcare Providers and Systems (CAHPS for PQRS) Survey. This survey collects information about patients' experiences of care within group practices. Participation for group practices of 100 or more eligible providers is mandatory to avoid a 2% reimbursement penalty from the Centers for Medicaid and Medicare Services (CMS). As a CMS-approved vendor of the CAHPS for PQRS Survey, HealthStream will empower physician group practices to meet their CAHPS reporting requirements and offer actionable solutions to improve scores and patients' experiences.

CMS requires that physician group practices choose a vendor for the CAHPS for PQRS Survey by September 22, 2015. The survey—which will be conducted annually—will take place between November 2015 and February 2016. The survey is administered via a mix of mail and phone calls to a target sample of up to 860 Medicare patients. Currently, participation in the survey for group practices of less than 100 providers is optional.

"We recognize the value of the voice of the patient to all healthcare providers and, therefore, we are honored to have received CMS approval to administer the CAHPS for PQRS Survey," said Robert A. Frist, Jr., chief executive officer, HealthStream. "The launch of this survey adds to our comprehensive suite of CAHPS surveys and our innovative, well-tested solutions to improve the patient experience."

Through HealthStream, customers will have online access to CAHPS for PQRS Survey results throughout data collection, will receive a comprehensive report with national benchmarks to compare their results with other group practices, and will be able to isolate and target key areas for improvement. A complete library of "Best Practices" for physician group practices is also made accessible to HealthStream customers, along with a report review by an expert member of their dedicated project team. For improving the skills and knowledge of the healthcare workforce, HealthStream leads the industry with a wide range of solutions and is expertly positioned to work well with healthcare providers to improve their CAHPS scores.

Click [here](#) to learn more about the CAHPS for PQRS Survey and how HealthStream can support group practices in meeting this mandated data collection.

About HealthStream

HealthStream (NASDAQ: HSTM) is dedicated to improving patient outcomes through the development of healthcare organizations' greatest asset: their people. Our unified suite of solutions is contracted by healthcare organizations in the U.S. for workforce development, training & learning management, talent management, credentialing, privileging, provider enrollment, performance assessment, and managing simulation-based education programs. Our patient experience/research solutions provide valuable insight to healthcare providers to meet CAHPS requirements, improve the patient experience, engage their workforce, and enhance physician alignment. Based in Nashville, Tennessee, HealthStream has additional offices in Laurel, Maryland; Brentwood, Tennessee; Pensacola, Florida; Jericho, New York; and San Diego, California. For more information, visit <http://www.healthstream.com> or call 800-933-9293.

This press release contains forward-looking statements that involve risks and uncertainties regarding HealthStream. Investors are cautioned that such results or events predicted in these statements may differ materially from actual future events or results. This information has been included in reliance on the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995. Investors are cautioned that such results or events predicted in these statements may differ materially from actual future events or results. These forward-looking statements are based on a variety of assumptions that may not be realized, and which are subject to significant risks and uncertainties, including that the acquisition may not be consummated and that the anticipated financial and strategic benefits of the acquisition may not be realized, as well as risks and uncertainties referenced from time to time in the Company's filings with the Securities and Exchange Commission.

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