UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K
CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): February 18, 2020 (February 18, 2020)

HealthStream, Inc.

(Exact name of Registrant as Specified in Its Charter)

Tennessee (State or Other Jurisdiction of Incorporation) 000-27701

(Commission File Number)

62-1443555 (IRS Employer Identification No.)

500 11th Avenue North, Suite 1000, Nashville, Tennessee (Address of Principal Executive Offices)

37203 (Zip Code)

Registrant's Telephone Number, Including Area Code: 615-301-3100

Not Applicable

(Former Name or Former Address, if Changed Since Last Report)

Securities registered pursuant to Section 12(b) of the Act:

	Title of each Class	Trading Symbol(s)	Name of each exchange on which registered
(Common Stock (Par Value \$0.00)	Nasdaq Global Select Market	
	appropriate box below if the Form 8-K filing (see General Instructions A.2. below):	oligation of the registrant under any of the following	
	Written communications pursuant to Rule 4	25 under the Securities Act (17 CFR 230.425)	
	Soliciting material pursuant to Rule 14a-12	under the Exchange Act (17 CFR 240.14a-12)	
	Pre-commencement communications pursua	ant to Rule 14d-2(b) under the Exchange Act (17	CFR 240.14d-2(b))
	Pre-commencement communications pursua	ant to Rule 13e-4(c) under the Exchange Act (17 C	CFR 240.13e-4(c))
	y check mark whether the registrant is an eme b-2 of the Securities Exchange Act of 1934 (the Securities Act of 1933 (§ 230.405 of this chapter)
Emerging	growth company \square		
	ging growth company, indicate by check mar ancial accounting standards provided pursuar	0	led transition period for complying with any new or

Item 2.02 Results of Operations and Financial Condition.

On February 18, 2020, HealthStream, Inc. (the "Company") issued a press release announcing results of operations for the fourth quarter and full-year ended December 31, 2019 and provided guidance for the full-year 2020, the text of which is set forth in Exhibit 99.1.

Item 7.01 Regulation FD Disclosure

On February 18, 2020, the Company issued a press release announcing results of operations for the fourth quarter and full-year ended December 31, 2019 and provided guidance for the full-year 2020, the text of which is set forth in Exhibit 99.1.

Item 9.01 Financial Statements and Exhibits.

(d) Exhibits.

Exhibit Number	Description
99.1*	Press release dated February 18, 2020
104	Cover Page Interactive Data File (embedded within the Inline XBRL document).
* Furn	ished herewith.

Exhibit Index

Exhil Numl		Description
99.1*	Press release	e dated February 18, 2020
104	Cover Page	Interactive Data File (embedded within the Inline XBRL document).
	_	
k	Furnished herewith.	

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act o	of 1934, the registrant has duly caus	ised this report to be signed on its beh	alf by the undersigned
thereunto duly authorized.			

Date: February 18, 2020	By:	/s/ Scott A. Roberts
		Scott A. Roberts
		Chief Financial Officer

HealthStream, Inc.

HealthStream.

Contact: Scott A. Roberts
Chief Financial Officer
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Investor Relations &
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HEALTHSTREAM ANNOUNCES FOURTH QUARTER & FULL-YEAR 2019 RESULTS

NASHVILLE, Tenn. (February 18, 2020)—HealthStream, Inc. (Nasdaq: HSTM), a leading provider of workforce and provider solutions for the healthcare industry, announced today results for the fourth quarter and full-year ended December 31, 2019. In this earnings release, all results are from continuing operations only, unless otherwise indicated (i.e., results for 2018 and 2019 exclude the gain on the sale of our divested Patient Experience (PX) business segment, which was completed in February 2018, and the results of operations of such segment prior to this divestiture).

Fourth Quarter 2019

- Revenues of \$62.7 million in the fourth quarter of 2019, up 5% from \$59.8 million in the fourth quarter of 2018
- Operating income of \$3.3 million in the fourth quarter of 2019, up 18% from \$2.8 million in the fourth quarter of 2018
- Income from continuing operations of \$3.6 million in the fourth guarter of 2019, up 21% from \$2.9 million in the fourth guarter of 2018
- Earnings per share (EPS) from continuing operations of \$0.11 per share (diluted) in the fourth quarter of 2019, compared to \$0.09 per share (diluted) in the fourth quarter of 2018
- Adjusted EBITDA¹ from continuing operations of \$11.2 million in the fourth quarter of 2019, up 18% from \$9.5 million in the fourth quarter of 2018
- Completed the acquisition of CredentialMyDoc on December 16, 2019 for \$9.0 million

Full-Year 2019

- Revenues of \$254.1 million in 2019, up 10% from \$231.6 million in 2018
- Operating income of \$14.7 million in 2019, down 5% from \$15.5 million in 2018, which comparison was negatively impacted in the amount of \$2.2 million by the charge associated with the stock grant to employees in the second quarter of 2019
- Income from continuing operations of \$14.2 million in 2019, up 7% from \$13.3 million in 2018, which comparison was negatively impacted in the amount of \$1.7 million by the charge associated with the stock grant to employees in the second guarter of 2019
- Earnings per share (EPS) from continuing operations of \$0.44 per share (diluted) in 2019, which was negatively impacted in the amount of \$0.05 by the charge associated with the stock grant to employees in the second quarter of 2019, compared to \$0.41 per share (diluted) in 2018
- Adjusted EBITDA from continuing operations of \$46.9 million in 2019, up 13% from \$41.5 million in 2018

1 Adjusted EBITDA from continuing operations is a non-GAAP financial measure. A reconciliation of adjusted EBITDA from continuing operations to income from continuing operations and disclosure regarding why we believe adjusted EBITDA from continuing operations provides useful information to investors is included later in this release.



Financial Results:

Fourth Quarter 2019 Compared to Fourth Quarter 2018

Revenues for the fourth quarter of 2019 increased by \$2.9 million, or 5 percent, to \$62.7 million, compared to \$59.8 million for the fourth quarter of 2018.

Revenues from our Workforce Solutions segment were \$50.9 million for the fourth quarter of 2019, compared to \$49.1 million for the fourth quarter of 2018. Revenue growth of \$1.8 million included a \$1.6 million increase in revenue from our platform and content subscriptions, which was offset by a reduction in revenue from our legacy resuscitation products of \$1.5 million. Revenues from legacy resuscitation products were \$12.6 million in the fourth quarter of 2019, compared to \$14.1 million in the fourth quarter of 2018. The acquisition of Providigm, LLC, which was completed in January 2019, also added \$1.7 million of revenue to the fourth quarter of 2019.

Revenues from our Provider Solutions segment were \$11.8 million for the fourth quarter of 2019, compared to \$10.7 million for the fourth quarter of 2018. Revenue growth of \$1.1 million was primarily attributable to professional services for client implementations and new VerityStream subscriptions.

Operating income was \$3.3 million for the fourth quarter of 2019, up 18 percent from \$2.8 million for the fourth quarter of 2018. The increase in operating income resulted primarily from the growth in revenue and lower royalties, but was partially offset by higher personnel costs and depreciation and amortization.

Income from continuing operations was \$3.6 million in the fourth quarter of 2019, up 21 percent from \$2.9 million in the fourth quarter of 2018, and EPS from continuing operations was \$0.11 per share (diluted) in the fourth quarter of 2019, compared to \$0.09 per share (diluted) for the fourth quarter of 2018. Net income (from continuing and discontinued operations) was \$3.7 million in the fourth quarter of 2019, compared to \$2.8 million in the fourth quarter of 2018. EPS was \$0.11 per share (diluted) for the fourth quarter of 2019, compared to \$0.09 per share (diluted) for the fourth quarter of 2018.

Adjusted EBITDA from continuing operations was \$11.2 million for the fourth quarter of 2019, up 18 percent from \$9.5 million in the fourth quarter of 2018.

Adjusted EBITDA (from continuing and discontinued operations) was \$11.2 million for the fourth quarter of 2019, up 19 percent from \$9.5 million in the fourth quarter of 2018.

At December 31, 2019, the Company had cash and cash equivalents and marketable securities of \$172.9 million. Capital expenditures incurred during the fourth quarter of 2019 were \$4.7 million.

Full-Year 2019 Compared to Full-Year 2018

For 2019, revenues were \$254.1 million, an increase of 10 percent over revenues of \$231.6 million for 2018. Operating income for 2019 decreased by 5 percent to \$14.7 million, compared to \$15.5 million for 2018, and was negatively impacted by the approximately \$2.2 million expense associated with the June 2019 stock grant to employees in connection with the contribution of stock by our CEO to the Company to enable a stock grant. Income from continuing operations for 2019 was \$14.2 million, up 7 percent from \$13.3 million for 2018. Earnings per share from continuing operations were \$0.44 per share (diluted) for 2019, compared to \$0.41 per share (diluted) for 2018. Net income for 2019 was \$15.8 million, compared to \$32.2 million for 2018, which decrease was primarily driven by the \$19.0 million gain, net of tax, on the sale of the PX business in 2018. Earnings per share were \$0.49 per share (diluted) for 2019, compared to \$1.00 per share (diluted) for 2018. Adjusted EBITDA from continuing operations increased by 13 percent to \$46.9 million for 2019, compared to \$41.5 million for



2018. Adjusted EBITDA decreased to \$48.9 million for 2019, compared to \$71.1 million for 2018, which decrease was driven primarily by the gain on the sale of the PX business in 2018.

Other Business Updates

At December 31, 2019, we had approximately 3.15 million contracted subscriptions to hStream™, our Platform-as-a-Service technology. hStream technology enables healthcare organizations and their respective workforces to easily connect to and gain value from the growing HealthStream ecosystem of applications, tools, data, and content.

On December 16, 2019, the Company acquired CredentialMyDoc, a Savannah-based company offering SaaS-based credentialing, enrollment, and privileging solutions to multi-specialty medical groups, ambulatory surgery centers, clinics, and federally qualified health centers (FQHCs), for \$9.0 million in cash, subject to a post-closing working capital adjustment. The acquisition adds to the Company's provider solutions with its intuitive, easy-to-use, and fast to implement solutions, enabling clients to receive the benefits and network effects of a larger and more robust ecosystem. The results of CredentialMyDoc have been included in the HealthStream Provider Solutions segment from the date of acquisition.

Financial Outlook for 2020

Below we present our 2020 financial guidance:

	 Full Year 2020 Guidance					
Revenue						
Workforce Solutions	\$ 197.0 - 9	203.0 million				
Provider Solutions	50.5 -	52.5 million				
Consolidated	\$ 247.5 - 9	255.5 million				
Operating Income	\$ 12.0 - 9	14.5 million				
Capital Expenditures	\$ 24.0 - 9	£ 26.0 million				
Annual Effective Income Tax Rate	23 -	25 percent				

Our 2020 Workforce Solutions revenue guidance includes anticipated revenues of approximately \$36.0 million from our legacy resuscitation products, representing a decline of \$23.0 million from 2019. We expect the quarterly revenues from the legacy products to be as follows: approximately \$11.0 million in first quarter, approximately \$10.5 million in second quarter, approximately \$8.5 million in third quarter, approximately \$6.0 million in fourth quarter, and approximately zero thereafter. Our Provider Solutions revenue guidance includes approximately \$1.5 million from the recently acquired CredentialMyDoc business.

Our operating income guidance of \$12.0 million to \$14.5 million is impacted by the anticipated reduction in legacy resuscitation revenues noted above coupled with an anticipated operating loss of \$1.0 million related to the CredentialMyDoc acquisition. Also included in operating income guidance will be a one-time favorable contractual adjustment of \$3.4 million to royalties expense resulting from our resolution of a mutual disagreement relating to various elements of a past partnership, which adjustment will be recorded in the first quarter of 2020.

"Our full-year 2019 results reflect an exciting year during which we made significant progress in expanding our ecosystem and marketplace, innovating for the future with new technologies, and launching new products for the healthcare industry," said Robert A. Frist, Jr., Chief Executive Officer,



HealthStream. "As we begin 2020, our operations are tightly focused as we work to improve gross margins to over 60 percent; continue introducing superior resuscitation solutions to the market—like our new VR-based team leader training; and further develop, enhance, and grow the number of hStream subscriptions beyond 3.15 million."

A conference call with Robert A. Frist, Jr., Chief Executive Officer, Scott A. Roberts, Chief Financial Officer and Senior Vice President, and Mollie Condra, Vice President of Investor Relations and Corporate Communications, will be held on Wednesday, February 19, 2020, at 9:00 a.m. (ET). To listen to the conference, please dial 877-647-2842 (no conference ID needed) if you are calling within the domestic U.S. or Canada. If you are an international caller, please dial 914-495-8564 (no conference ID needed). The conference may also be accessed by going to http://ir.healthstream.com/events.cfm for the simultaneous Webcast of the call, which will subsequently be available for replay. The replay telephone numbers are 855-859-2056 (conference ID #6463349) for U.S. and Canadian callers and 404-537-3406 (conference ID #6463349) for international callers.

Use of Non-GAAP Financial Measures

This press release presents adjusted EBITDA from continuing operations and adjusted EBITDA, both of which are non-GAAP financial measures used by management in analyzing the Company's financial results and ongoing operational performance. In order to better assess the Company's financial results, management believes that net income before interest, income taxes, stock based compensation, depreciation and amortization, and changes in fair value of non-marketable equity investments ("adjusted EBITDA") is a useful measure for evaluating the operating performance of the Company because adjusted EBITDA reflects net income adjusted for certain non-cash and non-operating items. Management also believes that adjusted EBITDA from continuing operations is a useful measure for evaluating the operating performance of the Company because such measure excludes the results of operations of the PX business that we no longer own and the gain on sale in connection with the sale of such business in February 2018 and thus reflects the Company's ongoing business operations and assists in comparing the Company's results of operations between periods. We also believe that adjusted EBITDA and adjusted EBITDA from continuing operations are useful to many investors to assess the Company's ongoing results from current operations. Adjusted EBITDA and adjusted EBITDA from continuing operations are non-GAAP financial measures and should not be considered as measures of financial performance under GAAP. Because adjusted EBITDA and adjusted EBITDA from continuing operations are not measurements determined in accordance with GAAP, such non-GAAP financial measures are susceptible to varying calculations. Accordingly, adjusted EBITDA and adjusted EBITDA from continuing operations, as presented, may not be comparable to other similarly titled measures of other companies and have limitations as analytical tools.

These non-GAAP financial measures should not be considered a substitute for, or superior to, measures of financial performance, which are prepared in accordance with GAAP, and may be different from non-GAAP financial measures used by other companies. Investors are encouraged to review the reconciliations of our GAAP to non-GAAP financial measures, which are set forth below in this release.

HealthStream Announces Fourth Quarter and Full-Year 2019 Results Page 5 February 18, 2020



About HealthStream

HealthStream (Nasdaq: HSTM) is dedicated to improving patient outcomes through the development of healthcare organizations' greatest asset: their people. Our unified suite of solutions is contracted by healthcare organizations across the U.S. for workforce development, training & learning management, talent management, credentialing, privileging, provider enrollment, performance assessment, and managing simulation-based education programs. Based in Nashville, Tennessee, HealthStream has additional offices in Jericho, New York; Boulder, Colorado; Denver, Colorado; San Diego, California; and Chicago, Illinois. For more information, visit http://www.healthstream.com or call 800-521-0574.



HEALTHSTREAM, INC. Condensed Consolidated Statements of Income (In thousands, except per share data) (Unaudited)

	Three Months Ended December 31,			Year Ended December 31,			
		2019		2018	2019		2018
Revenues, net	\$	62,695	\$	59,825	\$ 254,112	\$	231,616
Operating costs and expenses:							
Cost of revenues (excluding depreciation and amortization)		24,875		25,429	103,890		96,014
Product development		7,346		6,586	29,109		25,735
Sales and marketing		9,601		9,161	37,945		35,698
Other general and administrative expenses		10,296		9,678	40,579		34,447
Depreciation and amortization		7,240		6,134	27,869		24,231
Total operating costs and expenses		59,358		56,988	 239,392		216,125
Operating income		3,337		2,837	14,720		15,491
Other income, net		681		842	 3,209		1,084
Income from continuing operations before income tax provision		4,018		3,679	17,929		16,575
Income tax provision		464		748	 3,733		3,324
Income from continuing operations		3,554		2,931	14,196		13,251
Discontinued operations							
Loss from discontinued operations before income tax provision		_		_			(64)
Gain on sale of discontinued operations		93		_	2,053		29,489
Income tax (benefit) provision		(36)		141	479		10,459
Income (loss) from discontinued operations		129		(141)	1,574		18,966
Net income	\$	3,683	\$	2,790	\$ 15,770	\$	32,217
Earnings per share – basic:							
Continuing operations	\$	0.11	\$	0.09	\$ 0.44	\$	0.41
Discontinued operations		_		_	0.05		0.59
Earnings per share - basic	\$	0.11	\$	0.09	\$ 0.49	\$	1.00
Earnings per share - diluted:							
Continuing operations	\$	0.11	\$	0.09	\$ 0.44	\$	0.41
Discontinued operations		_		_	0.05		0.59
Earnings per share - diluted	\$	0.11	\$	0.09	\$ 0.49	\$	1.00
Weighted average shares of common stock outstanding:							
Basic		32,379		32,325	32,372		32,264
Diluted		32,465		32,416	32,428		32,335
Dividends declared per share	\$	_	\$	_	\$ _	\$	1.00



HEALTHSTREAM, INC. Condensed Consolidated Balance Sheets (In thousands) (Unaudited)

	Dec	cember 31, 2019	December 31, 2018		
ASSETS					
Current assets:					
Cash and cash equivalents	\$	131,538	\$	134,321	
Marketable securities		41,328		34,497	
Accounts and unbilled receivables, net		30,376		41,004	
Prepaid and other current assets		21,330		31,612	
Total current assets		224,572		241,434	
Capitalized software development, net		21,445		18,352	
Property and equipment, net		26,065		15,866	
Operating lease right of use assets, net		29,615		13,000	
Goodwill and intangible assets, net		162,277		145,522	
Deferred tax assets		269		145	
Deferred commissions		17,645		16,470	
Other assets		7,656		4,159	
Total assets	\$	489,544	\$	441,948	
LIABILITIES AND SHAREHOLDERS' EQUITY					
Current liabilities:					
Accounts payable, accrued and other liabilities	\$	39,674	\$	40,793	
Deferred revenue		65,511		66,061	
Total current liabilities		105,185		106,854	
Deferred tax liabilities		13,183		11,068	
Deferred revenue, non-current		1,918		2,868	
Operating lease liability, non-current		30,733		_	
Other long-term liabilities		357		2,211	
Total liabilities		151,376		123,001	
Shareholders' equity:					
Common stock		290,021		286,597	
Accumulated other comprehensive income (loss)		4		(23)	
Retained earnings		48,143		32,373	
Total shareholders' equity		338,168		318,947	
Total liabilities and shareholders' equity	\$	489,544	\$	441,948	
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HEALTHSTREAM, INC. Condensed Consolidated Statements of Cash Flows (In thousands) (Unaudited)

Year	En	db	ч

	Year Ended			
	Dec	ember 31, 2019	Dec	cember 31, 2018
Operating activities:				
Net income	\$	15,770	\$	32,217
Income from discontinued operations		(1,574)		(18,966)
Adjustments to reconcile net income to net cash provided by operating activities:				
Depreciation and amortization		27,869		24,231
Amortization of deferred commissions		8,305		7,659
Stock based compensation		4,244		1,777
Deferred income taxes		2,167		3,017
Provision for doubtful accounts		211		1,033
Gain on equity method investments		(64)		(42)
Change in fair value of non-marketable equity investments		_		1,271
Other		(72)		(9)
Changes in assets and liabilities:				
Accounts and unbilled receivables		11,605		(4,050)
Deferred commissions		(9,479)		(11,577)
Prepaid and other assets		6,518		(2,329)
Accounts payable, accrued and other liabilities		2,077		4,915
Deferred revenue		(1,920)		5,103
Net cash provided by continuing operating activities		65,657		44,250
Net cash used in discontinued operating activities				(1,004)
Net cash provided by operating activities		65,657		43,246
Investing activities:				
Business Combinations, net of cash acquired		(27,018)		_
Proceeds from sale of discontinued operations, net of tax		6,070		44,049
Changes in marketable securities		(6,739)		11,907
Proceeds from sale of fixed assets		15		(222)
Payments to acquire non-marketable equity investments		(3,342)		(833)
Purchases of property and equipment		(21,997)		(7,166)
Payments associated with capitalized software development		(14,513)		(11,284)
Net cash (used in) provided by continuing investing activities		(67,524)		36,673
Net cash used in discontinued investing activities				(115)
Net cash (used in) provided by investing activities		(67,524)		36,558
Financing activities:				
Proceeds from exercise of stock options		214		2,582
Taxes paid related to net settlement of equity awards		(1,034)		(338)
Payment of earn-out related to prior acquisitions		(38)		(38)
Payment of debt issuance costs		_		(100)
Payment of cash dividends		(58)		(32,357)
Net cash used in by financing activities		(916)		(30,251)
Net (decrease) increase in cash and cash equivalents		(2,783)		49,553
Cash and cash equivalents at beginning of period		134,321		84,768
Cash and cash equivalents at end of period	\$	131,538	\$	134,321



Reconciliation of GAAP to Non-GAAP Financial Measures(1) (In thousands) (Unaudited)

	Three Months Ended December 31,			Year Ended December 31,				
		2019		2018		2019		2018
GAAP income from continuing operations	\$	3,554	\$	2,931	\$	14,196	\$	13,251
Interest income		(733)		(859)		(3,272)		(2,444)
Interest expense		26		32		102		130
Income tax provision		464		748		3,733		3,324
Stock based compensation expense		601		472		4,244		1,777
Depreciation and amortization		7,240		6,134		27,869		24,231
Change in fair value of non-marketable equity investments		_		_		_		1,271
Adjusted EBITDA from continuing operations	\$	11,152	\$	9,458	\$	46,872	\$	41,540
GAAP net income	\$	3,683	\$	2,790	\$	15,770	\$	32,217
Interest income		(733)		(859)		(3,272)		(2,444)
Interest expense		26		32		102		130
Income tax provision (benefit)		428		889		4,212		13,783
Stock based compensation expense		601		472		4,244		1,686
Depreciation and amortization		7,240		6,134		27,869		24,412
Change in fair value of non-marketable equity investments		_		_		_		1,271
Adjusted EBITDA	\$	11,245	\$	9,458	\$	48,925	\$	71,055

⁽¹⁾ This press release contains certain non-GAAP financial measures, including adjusted EBITDA and adjusted EBITDA from continuing operations, which are used by management in analyzing its financial results and ongoing operational performance.

This press release includes certain forward-looking statements (statements other than solely with respect to historical fact), including statements regarding expectations for the financial performance for 2020, that involve risks and uncertainties regarding HealthStream. These statements are based upon management's beliefs, as well as assumptions made by and data currently available to management. This information has been, or in the future may be, included in reliance on the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995. The Company cautions that forward-looking statements involve known and unknown risks, uncertainties, and other factors that may cause the actual results, performance, or achievements to be materially different from future results, performance, or achievements expressed or implied by the forward-looking statements, including, without limitation, as the result of risks referenced in the Company's Annual Report on Form 10-K for the year ended December 31, 2018, filed on February 25, 2019, and in the Company's other filings with the Securities and Exchange Commission from time to time. Consequently, such forward-looking information should not be regarded as a representation or warranty or statement by the Company that such projections will be realized. Many of the factors that will determine the Company's future results are beyond the ability of the Company to control or predict. Readers should not place undue reliance on forward-looking statements, which reflect management's views only as of the date hereof. The Company undertakes no obligation to update or revise any such forward-looking statements.

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