



HealthStream's E-learning Solutions Selected by Pinnacle Healthcare Network; 10,500 Healthcare Professionals To Use ASP-Based Healthcare Learning Center

NASHVILLE, Tenn.--(BW HealthWire)--April 10, 2001--HealthStream, Inc. (Nasdaq/NM: HSTM), a leading provider of e-learning solutions to the healthcare industry, announced today that it has been selected by Pinnacle Healthcare, Inc. to provide e-learning solutions for 10,500 employees in their healthcare network in Westchester County, New York. Signing a three-year agreement, Pinnacle chose HealthStream's ASP-based Healthcare Learning Center to train and educate healthcare professionals employed in their hospitals and in the Visiting Nurse Association of Hudson Valley.

"HealthStream's depth of knowledge of the healthcare industry, coupled with their record for exceptional customer service, makes our decision to use their e-learning solutions an obvious one," said John Spicer, chief executive officer and president of Pinnacle Healthcare, Inc. "Our unwavering commitment to quality education and training of healthcare professionals is reflected by our decision to use the Healthcare Learning Center in our facilities."

Pinnacle Healthcare, Inc. will join the ranks of the growing number of hospital networks that are taking advantage of HealthStream's ASP-based Healthcare Learning Center, which is comprised of an online library, a learning management system, and related services. A personalized online learning site for each healthcare organization will be provided, thus ensuring seamless delivery of HealthStream's learning library to each end user.

Located in Westchester County, New York, Pinnacle Healthcare, Inc. represents the largest hospital network in the tri-state region north of New York City. The Pinnacle Healthcare network includes: Helen and Michael Schaffer Extended Care Center, Hudson Valley Hospital Center, Sound Shore Medical Center of Westchester, St. John's Riverside Hospital, The Mount Vernon Hospital, Taylor Care Center, Westchester Medical Center, and the Yonkers General Hospital.

"We are pleased that the Pinnacle Healthcare network chose HealthStream's e-learning solutions for their healthcare provider organizations. We are excited about serving the training and education needs of the healthcare professionals in this prestigious market," said Michael Pote, senior vice president and head of the healthcare organization business unit at HealthStream.

About HealthStream

HealthStream (Nasdaq/NM: HSTM), based in Nashville, Tenn., with offices in Boston, Raleigh, and Denver, is a leading provider of e-learning solutions for the healthcare industry.

Healthcare organizations use HealthStream's e-learning solutions to improve learning, increase compliance, and enhance organizational effectiveness for nurses, technicians, staff workers, physicians, and all clinical and non-clinical healthcare employees throughout the enterprise. Professionals use HealthStream's e-learning solutions to provide an instant, co-branded e-learning Web site for their users. HealthStream can be visited on the Web at www.healthstream.com.

About Pinnacle Healthcare, Inc.

Pinnacle Healthcare, Inc., formed in 1997, is a six-hospital network located in Westchester County, New York, the largest hospital network in the tri-state region north of New York City. Pinnacle Healthcare offers a seamless continuum of high quality care for virtually every health service, from primary to quaternary. The comprehensive spectrum of services within the Pinnacle delivery system range from wellness programs to organ transplants. Pinnacle Healthcare can be visited on the Web at www.pinnaclehealthcare.com.

This press release includes certain forward-looking statements (statements other than with respect to historical fact) based upon management's beliefs, as well as assumptions made by and data currently available to management. This information has been, or in the future may be, included in reliance on the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995. The Company's preliminary financial results, while presented with numerical specificity, are forward-looking statements which are based on a variety of assumptions regarding the Company's operating performance that may not be realized, and which are subject to significant uncertainties and potential contingencies associated with the Company's year-end financial and accounting procedures and other matters referenced from time to time in the Company's filings with the Securities and Exchange Commission. Consequently, such forward-looking information should not be regarded as a representation or warranty by the Company that such projections will be realized. Actual results may differ materially from those anticipated in any such forward-looking statements. The Company undertakes no obligation to update or revise any such forward-looking

statements.

CONTACT: HealthStream Inc., Nashville
Mollie B. Condra
Corporate Communications
615/301-3237
mollie.condra@healthstream.com