

Corporate Compliance Hotline

To further HealthStream's goal of detecting all potential illegal and unethical activities and educating employees and agents regarding appropriate conduct, HealthStream has established a Corporate Compliance Hotline (contact information below). Anyone may call or submit an online request to the Corporate Compliance Hotline at any time to ask questions as well as report any suspected illegal or unethical behavior or other violations of our Code of Conduct or Employee Policies (these may be found on the Company Intranet). Any such communication will be treated confidentially. Employees and agents are not required to provide their names and HealthStream will not make any effort to trace hotline communications or otherwise identify an employee or agent who requests to remain anonymous. It is the Compliance Officer's responsibility (Michael Collier, Senior Vice President, Business Development and General Counsel), together with the Audit Committee of the Board of Directors to fully investigate each report and ensure that appropriate follow-up actions are taken. HealthStream will not engage in or tolerate retaliation against employees who report suspected violations of the law or HealthStream policies or other unethical activities. All reports will be treated seriously.

English speaking USA and Canada: 844-640-0020

Spanish speaking USA and Canada: 800-216-1288

www.lighthouse-services.com/healthstream

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