



## **HealthStream's Learning Solutions Selected by North Shore-Long Island Jewish Health System**

NASHVILLE, Tenn., Jul 18, 2002 (BW HealthWire) --

The nation's third largest, non-profit, secular health system's prestigious Center for Learning and Innovation will offer HealthStream's Healthcare Learning Center™ to their employees.

HealthStream, Inc. (Nasdaq/NM: HSTM), a leading provider of learning solutions for the healthcare industry, today announced that it has been selected by North Shore-Long Island Jewish Health System (North Shore-LIJ) to offer its Internet-based learning solutions to approximately 2,000 of their hospital-based employees to launch an online learning program. HealthStream's Healthcare Learning Center™ will be delivered through North Shore-LIJ's recently launched Center for Learning and Innovation.

According to their new agreement, HealthStream's Internet-based Healthcare Learning Center™ will be used by North Shore-LIJ's employees to meet regulatory training requirements as mandated by the Occupational Safety & Health Administration (OSHA) and the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). With the convenience and accessibility of online learning, HealthStream's regulatory courses cover a wide range of topics, including Pain Management, An Overview of HIV, and Identifying and Assessing Possible Victims of Abuse or Neglect.

"HealthStream's online courseware supports North Shore-LIJ's firm commitment to build a learning organization," said Kathleen Gallo, RN, PhD, the health system's chief learning officer. "With Internet-based learning that addresses the specialized educational needs in healthcare, HealthStream has assisted us in meeting accreditation and compliance requirements."

As the nation's third largest, non-profit, secular healthcare system, North Shore-LIJ recently teamed with GE Medical Systems and Harvard University's School of Public Health to create a Center for Learning and Innovation, the largest of its kind in the healthcare industry. The Center represents a major learning initiative designed to foster growth and lifelong learning among its 32,000 employees, while advancing their organization's strategic and business goals.

"As a world-class learning organization, the Center for Learning and Innovation's decision to add HealthStream to their training curriculum further validates our strong commitment to exclusively focus on providing superior learning solutions for healthcare professionals," said Michael Pote, senior vice president, HealthStream. "We are pleased to support North Shore-LIJ's groundbreaking initiative to advance education and leadership among its healthcare employees."

### **About HealthStream**

HealthStream, Inc., with offices in Nashville, Tennessee and Denver, Colorado, is a leading provider of learning solutions for the healthcare industry.

Healthcare organizations use HealthStream's learning solutions to improve learning, increase compliance, and enhance organizational effectiveness for nurses, technicians, staff workers, physicians, and all clinical and non-clinical healthcare employees throughout the enterprise. Pharmaceutical and medical device companies use HealthStream's learning solutions to launch educational programs and reach healthcare professionals. Content providers use HealthStream's learning solutions to expand the reach of their programs worldwide. Healthcare portals for professionals use HealthStream's learning solutions to provide an instant, co-branded learning Web site for their users. HealthStream can be visited on the Web at [www.healthstream.com](http://www.healthstream.com).

### **About North Shore-Long Island Jewish Health System**

The North Shore-Long Island Jewish Health System provides care for people at all stages of illness throughout Long Island, Queens, and Staten Island, NY. The health system includes 18 hospitals, four long-term care facilities, three trauma centers, seven home health agencies and dozens of out-patient centers. North Shore-LIJ facilities house more than 5,670 beds, and are staffed by over 7,000 physicians, 7,000 nurses and a total workforce of more than 32,000 -- the largest on Long Island and the seventh largest in New York City.

This press release contains forward-looking statements that involve risks and uncertainties regarding HealthStream. Investors are cautioned that such results or events predicted in these statements may differ materially from actual future events or results. Factors that could cause actual events or results to differ from anticipated events or results include HealthStream's limited operating history, its ability to integrate the operations and realize the results of recently completed acquisitions, as well

as other risks that are contained in HealthStream's Annual Report on Form 10-K, together with other reports and documents filed from time to time with the Securities and Exchange Commission. Some of these risks and uncertainties relate to HealthStream's ability to: attract and maintain a large base of end users; develop its infrastructure, including additional hardware and software, customer support, personnel and facilities, to support its business; develop and introduce desirable services and compelling content; establish and maintain strategic relationships with content and distribution partners; establish and maintain relationships with sponsors and advertisers; and respond effectively to competitive and technological developments.

CONTACT: HealthStream Inc., Nashville Media Contact: Mollie Elizabeth Condra, 615/301-3237  
mollie.condra@healthstream.com