



HealthStream Expands Competency Solutions: Lippincott Williams & Wilkins' Industry-leading Evidence-based Content Now Integrated in HealthStream's Learning Platform

***Lippincott's Nursing Procedures and Skills* is--for the first time--now optionally available in an innovative courseware format through HealthStream's industry-leading learning platform**

NASHVILLE, Tenn., Jul 01, 2009 (BUSINESS WIRE) -- HealthStream, Inc. (NASDAQ: HSTM), a leading provider of research and learning solutions for the healthcare industry, today announced that it has partnered with Lippincott Williams & Wilkins (LWW), a part of Wolters Kluwer Health, to offer *Lippincott's Nursing Procedures and Skills*, an online point-of-care support tool, for its approximately 1,900 hospital customers of its learning products and services. For the first time, healthcare providers will now have the additional option of utilizing *Lippincott's Nursing Procedures and Skills* in a convenient courseware format through HealthStream's learning platform, the HealthStream Learning Center(R) (HLC). The new format is fully integrated in the HLC, enabling the assignment of procedures and skills as learning activities, assessment of knowledge gained, and the tracking and reporting of all learning completed by healthcare professionals within an organization.

Lippincott's Nursing Procedures and Skills includes over 900 procedures for nurses formulated on recent evidence-based standards of patient care. Each of these procedures can now be offered as a course through HealthStream's learning platform, which includes an assessment that is required to complete the course. Delivered as courses, this content can be utilized by healthcare organizations as an important component of their competency evaluation process that is required by The Joint Commission. Importantly, *Lippincott's Nursing Procedures and Skills* was authored by practicing nurses for nurses and is regularly reviewed and updated to ensure currency.

"We are pleased to provide our nurses with *Lippincott's Nursing Procedures and Skills*, a top notch clinical resource that will allow them to give the very best quality patient care. This investment in technology from such a distinguished publisher supports our mission to deliver superior healthcare services to our customers," said Carole DiFlorio, RN, MSN, CNAA, chief nursing officer, Wellington Regional Medical Center, Universal Health Services.

HealthStream's partnership with LWW to offer superior content focused on clinical competency and skill development--like *Lippincott's Nursing Procedures and Skills*--represents an excellent example of the Company's growing competency services network, designed to offer healthcare-specific solutions for competency development of clinical staff in hospitals. HealthStream's recently launched competency management system, the HealthStream Competency Center(TM) (HCC), is fully integrated with its learning platform, the HealthStream Learning Center(R) (HLC), thereby offering hospitals a comprehensive learning and competency management solution.

More than ever, establishing an effective competency assessment program is essential to providing quality care as well as meeting standards of regulatory bodies. In recent years, The Joint Commission has replaced hospital standards exclusively focused on capabilities with standards focused on the actual performance of the clinical functions and processes that most significantly affect patient care. A primary area of that focus is to ensure that hospitals determine the qualifications and demonstrate the competencies for all staff positions. The Joint Commission HR.3.10 states, "Competence to perform job responsibilities is assessed, demonstrated, and maintained."

"Our *Lippincott's Nursing Procedures and Skills* represents the next generation of nursing procedures reference based on LWW's market-leading clinical nursing content," said Susan Driscoll, Executive Vice President & General Manager, Wolters Kluwer Health, Professional & Education. "As such, we chose the clear leader in healthcare learning, HealthStream, as our partner to deliver this content to the nation's hospitals."

Robert A. Frist, Jr., Chairman, President, and Chief Executive Officer, HealthStream, commented, "At HealthStream, we are committed to supporting our hospital customers with best-in-class solutions, and this exciting new offering from LWW well represents our high standards of excellence. We look forward to our continued partnership with Lippincott Williams & Wilkins--and, together, supporting our vision to improve the quality of healthcare by developing the people who deliver care."

The new courseware format of *Lippincott's Nursing Procedures and Skills* will be featured at a reception that will be co-sponsored by HealthStream and Lippincott Williams & Wilkins at the upcoming National Nursing Staff Development Organization (NNSDO) Convention, scheduled July 8 - 12, 2009 in Philadelphia.

About HealthStream

HealthStream (NASDAQ: HSTM) is a leading provider of learning and research solutions for the healthcare industry, transforming *insight into action* to deliver outcomes-based results for healthcare organizations. Through HealthStream's learning solutions--which have been contracted by approximately 1.9 million hospital-based healthcare professionals--healthcare organizations create safer environments for patients, increase clinical competencies of their workforces, and facilitate the rapid transfer of the latest knowledge and technologies. Through our research products, executives from healthcare organizations gain valuable insight about patients' experiences, workforce challenges, physician relations, and community perceptions of their services. Based in Nashville, Tennessee, HealthStream has three satellite offices. For more information about HealthStream's learning and research solutions, visit www.healthstream.com or call us at 800-933-9293.

About Lippincott Williams & Wilkins

Lippincott Williams & Wilkins (LWW) is a leading international publisher for healthcare professionals and students with nearly 300 periodicals and 1,500 books in more than 100 disciplines publishing under the [LWW](#) brand, as well as content-based sites and online corporate and customer services. LWW is part of [Wolters Kluwer Health](#), a leading provider of information and business intelligence for students, professionals and institutions in medicine, nursing, allied health, pharmacy and the pharmaceutical industry.

Wolters Kluwer Health is a division of [Wolters Kluwer](#), a leading global information services and publishing company. The company provides products and services for professionals in the health, tax, accounting, corporate, financial services, legal, and regulatory sectors. Wolters Kluwer had 2008 annual revenues of EUR 3.4 billion (\$4.9 billion), employs approximately 20,000 people worldwide, and maintains operations in over 35 countries across Europe, North America, Asia Pacific, and Latin America. Wolters Kluwer is headquartered in Amsterdam, the Netherlands. Its shares are quoted on Euronext Amsterdam (WKL) and are included in the AEX and Euronext 100 indices. Visit www.wolterskluwer.com for information about our market positions, customers, brands, and organization.

This press release contains forward-looking statements that involve risks and uncertainties regarding HealthStream. Investors are cautioned that such results or events predicted in these statements may differ materially from actual future events or results. This information has been, or in the future may be, included in reliance on the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995. Investors are cautioned that such results or events predicted in these statements may differ materially from actual future events or results. The Company's preliminary financial results, while presented with numerical specificity, are forward-looking statements which are based on a variety of assumptions regarding the Company's operating performance that may not be realized, and which are subject to significant uncertainties and potential contingencies associated with the Company's financial and accounting procedures and other matters referenced from time to time in the Company's filings with the Securities and Exchange Commission. Consequently, such forward-looking information should not be regarded as a representation or warranty by the Company that such projections will be realized.

SOURCE: HealthStream, Inc.

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